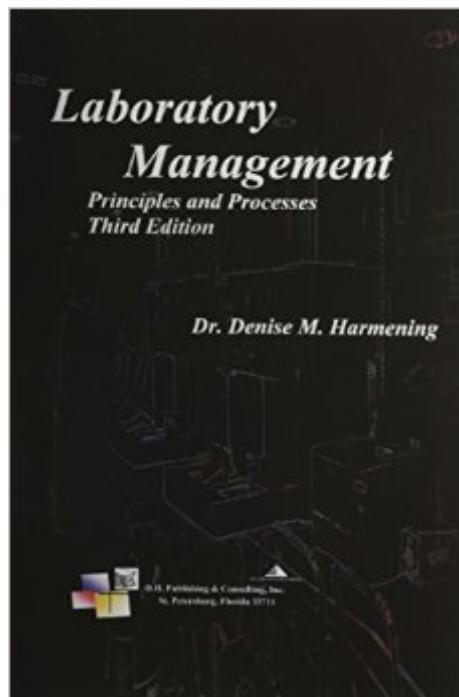


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# Laboratory Management, Principles And Processes, Third Edition



## **Synopsis**

Denise M. Harmening, Ph.D MT(ASCP), CLS(NCA) Redefining the standard for laboratory management, Denise Harmening, along with 31 contributors, provides insight and guidance into the principles of laboratory operations. Key features include chapter outlines, educational objectives, opening case studies, study guide questions, key terms, summary charts, and problem-based learning activities. Twenty chapters are divided into five major areas: Principles of Laboratory Management, Human Resource Management, Financial Management, Operations, and Strategies for Career Success. Unique to this book are chapters on Quality Management in the Laboratory, Education and Training, the Cost of Quality, Ethical Issues in Laboratory Management, Career Planning, and a glossary. Appropriate whether you are a student or an experienced manager, using this text for teaching or as a reference, Laboratory Management contains a thorough coverage of: Quality Management in the Laboratory Organizational Structure: A Look at Concepts and Models Principles of Leadership: Past, Present, and Future Management Functions Managerial Decision-Making and Process Improvement Human Resource Guidelines and Regulations Job Analysis, Work Descriptions, and Work Groups Performance Evaluation and Development Education & Training: Practical Tips for Educators and Trainers Fundamentals of Financial Management Cost/ Benefit Analysis Effective Budgeting in the Laboratory: Practical Tips The Cost of Quality Healthcare Reimbursement Compliance Issues The Regulations Process Designs Workflow & Staffing Laboratory Information Systems: Flexibility Is the Key to Modernization Marketing Concepts Ethical Issues in Laboratory Management Career Planning & Professional Development A Laboratory Management CyberCourse TM is available online and includes: Chapter PowerPoints, Discussion Board Case Histories, Learning Units and Exams.

## **Book Information**

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If you're looking to buy this, then you're probably getting it for a class. From what I've read so far, it tries to keep the topics simple and straightforward. However I found that I do not really need the book & it's been relegated to simply support my class notes. It's a good book, however if you think you can do without it for your class, it's very possible.

I was assigned this book during my internship. It is helpful and insightful to understanding the business perspective of a laboratory. It has helped to make me more aware of costs and in turn has helped to reduce the amount of personal utilization in the lab.

Had to use this for one of my classes, and it was no easy task trying to read through it all. It's very...dry, to say the least.

Great resource for anyone in a Medical Technology or Medical Laboratory Science Program! I would highly recommend this book!

Still reading- outstanding so far. Very well organized. Not much fluff. Would recommend to my residents to read it also

Love this book! Very helpful plus it's very light to bring wherever you go.

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